



TO: All Residents and Staff  
FROM: Robert W. Kocent, Executive Director *Bob*  
DATE: June 4, 2020  
RE: COVID-19 Update – “Going Green”

As you know, last week, Tom Wolf, Governor of PA, announced that on Friday, June 5, several counties, including Allegheny, would move from Yellow to Green under his three-phase COVID-19 reopening plan. What does this mean for Providence Point? We still remain under a variety of regulations and restrictions, and have developed some policies and guidelines for this transition which are noted below. As a retirement community, we have to remember our residents are at a higher risk for COVID-19, so as we “Go Green” we will be treading slowly into this phase with various steps in different areas. ***We will continually evaluate the plans and policies and make adjustments as necessary.***

**We are committed to keeping our residents and staff safe from COVID-19. All residents, staff and guests must continue to wear masks and practice social distancing inside all buildings, e.g., in hallways, common areas and for various activities.**

**Visitors** – Realizing that many residents have not seen family members and friends for weeks, **visitors will be permitted in Independent Living effective Friday, June 5.** With that said, the screening of all visitors, health care aides or contractors, will continue. All visitors must enter through the main entrance, or possibly be directed through the Healthcare entrance at times, and have temperatures checked and screening completed. This more casual visiting policy will be limited to resident apartments and not common areas. Unfortunately, visitors will not be permitted to dine-in our dining venues as we will only be able to operate at 50% capacity and we want to ensure space for residents. And based on the requirements of the CDC and PA Department of Health, moving to Green has no effect on Healthcare, Personal Care or Memory Support visitation. Visitors are still not permitted in HC/PC/MS except in end of life or compassionate care situations.

**Dining Services – Dine-in services will commence Monday, June 8,** with breakfast in the Madison Café and lunch in the Neville Room. Those two venues and the Light Horse Lounge will be open at 50% capacity. Social distancing is a must between tables. The Washington Room will not open at this time; however, limited delivery will be available from the Washington Room as well as the Neville Room. We will be offering three seatings with reservations only for dinner in the Neville Room. We will appreciate your understanding for eating and exiting quickly so tables can be appropriately disinfected for the next seating. Outside dining will be available weather permitting. Cheryl Rastetter, Dining Services Director, has distributed a communication detailing additional information regarding dining services.

**Day Spa/Salon – The Day Spa will open for hair and nail care at 9:00 am Tuesday, June 9.** The Day Spa will be limited to 50% capacity per regulations for hair and nail services. We will offer Saturday services initially to better accommodate residents. All services will be by appointment only. Please call extension 3595 to schedule an appointment. Massage services will not be available at this time.

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**Wellness – The Fitness Center will reopen on Wednesday, June 10.** The schedule through June will be Mondays, Wednesdays and Fridays from 9:00 am to 4:00 pm with a drop-in system and a maximum of six residents at a time planned. Residents will be required to social distance and machines will be six feet apart. Details on workout session and machine limits will be published by Fabiana Cheistwer, Wellness Director, along with a schedule for various **wellness classes which will be phased-in beginning the week June 16.** We are exploring some classes which could be held outside. The swimming pool will not be opening at this time.

**Events and Activities – A variety of recreational activities, classes, etc., will be reopening and phased-in beginning Friday, June 5.** Sarah Carini, Event Planner, has begun organizing and scheduling some classes for the near future and will communicate details as the schedule is developed. Indoor recreational activities and entertainment is permitted at 50% capacity. Billiards and ping pong can re-open tomorrow. The Theater and Art Room can be used again. *All indoor activities and classes will require masks and appropriate social distancing.* Unfortunately, the Card Room cannot open yet due to social distancing issues.

**Providence Chapel – Rev. John Reynolds** has been broadcasting Sunday evening services on Channel 956, and **plans to continue that format for a couple of weeks** as he prepares for regular Chapel services and Bible Study. Of course, the Chapel is always open for quiet prayer and reflection.

**Medical Clinic – The Clinic is open for appointments depending on the particular practitioner.** Kelli Jo Murphy, Clinic Manager, has worked with Dr. Fatigati's group to develop required protocols to re-open the Clinic. Due to the size of the clinic and to limit the spread of infection, visits will be by appointment only and time between residents will be longer. Residents will be asked to wait to be called before heading to the Clinic so waiting and exam room time can be monitored more effectively. Please see the June Clinic calendar for details; and call the Clinic at extension 3540 to assess your health concern or to make an appointment.

**Transportation Services –** We are finalizing plans to reinstitute grocery shopping trips on Tuesdays and Thursdays. Details on these shopping trips will be communicated ASAP.

I hope this helps outline what “Going Green” means for Providence Point! As we reopen some services and activities, everyone needs to be safe, wear masks and practice social distancing and good hand hygiene. All of this is still part of “Going Green.” We will continue to evaluate these policies and make adjustments as needed. Hopefully patience prevails! Thank you so much for your understanding and cooperation as we do our part to safely reopen our Community. Please contact me at extension 3507 or [bkocent@providencepoint.org](mailto:bkocent@providencepoint.org) if you have any questions.